



The role of DURHAM sendiass

Statutory duty

- ▶ A Statutory Duty:
- ▶ The Children and Families Act 2014 states that every local authority must provide access to information advice and support about special educational needs (SEN), disability, health and social care for children, young people and parents
- ▶ Therefore Durham SEND Information Advice and Support Service is a statutory service supporting parents/carers of children with special educational needs and disabilities (SEND) and children and young people with SEND. As a service we are aligned with the Early Help and One Point Service (CYPS)

- ▶ Durham SENDIASS are a county wide service providing impartial and confidential information, advice and support to parents/ carers who have children/ young people with SEND and to young people (16-25) with SEND.
- ▶ Every child and young person with special educational needs and/or disabilities (SEND) and their parents and carers, are entitled to receive information, advice and support from Durham SENDIASS which is provided:
 - ▶ Free of charge
 - ▶ Confidentially
 - ▶ Impartially and
 - ▶ At arm's length of the local authority

Overview of the service

- ▶ Receive between 100- 150 calls a week.
- ▶ Offer direct 1:1 support to parents, carers and young people including telephone appointments, attendance at SEND meetings in educational settings (currently virtually) and liaison with all services working with children and young people.
- ▶ Aim to enable parents/carers and young people to make informed choices and decisions with confidence about issues relating to SEND and Education.
- ▶ Fulfil a role in making sure that parents' and young people's views are heard and understood and that these views inform future policy and practice.
- ▶ Offer SEND related workshops to parents/carers and professionals
- ▶ Offer information about the Graduated Approach, statutory assessment, EHCP's
- ▶ Advise parents/carers and young people about their rights and responsibilities.
- ▶ Advise about what parents and young people can do if they are not happy with a decision made about a SEND decision or provision including SEND Appeals.
- ▶ Currently 56 different reasons why families contact SENDIASS.....

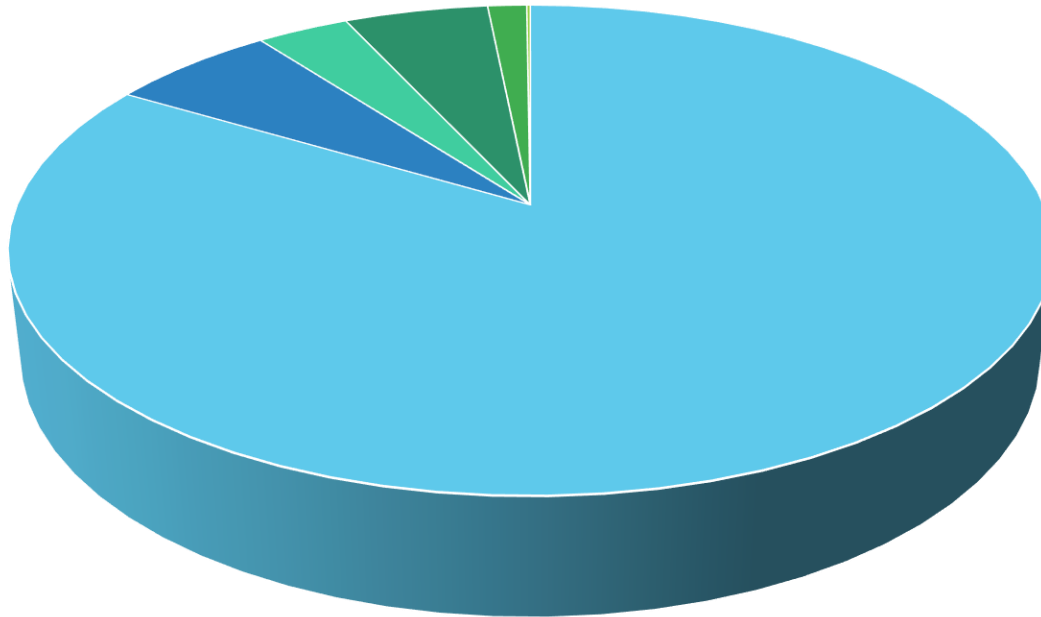
- Reason/s for the referral can include one or more of the following:
1. CONFIDENCE & UNDERSTANDING OF SEND SUPPORT
 2. CONCERN FOR SCHOOL PLACEMENT BREAKING DOWN OR NOT WORKING
 3. ADVICE ABOUT GRADUATED APPROACH TO SEND
 4. SEND SUPPORT PLAN ISSUES OR REVIEW
 5. REQUEST FOR SEND & INCLUSION TEAM/S - E.P. ADVISORY TEAM
 6. CLARIFYING MISINFORMATION FROM OTHERS
 7. EHCP ANNUAL REVIEW
 8. PARENTAL REQUEST FOR STATUTORY ASSESSMENT
 9. SCHOOL ADVISING PARENT TO REQUEST STATUTORY ASSESSMENT
 10. SUPPORT TO UNDERSTAND A REQUEST FOR STATUTORY ASSESSMENT
 11. HELP WITH THE EHCP PROCESS
 12. HELP TO WRITE PARENTAL VIEWS OR MY STORY
 13. SUPPORT AT MULTI AGENCY MEETING
 14. HELP WITH DRAFT EHCP
 15. IMPLEMENTATION OF EHCP
 16. ADVICE WHEN STATUTORY ASSESSMENT IS REFUSED
 17. HELP WITH AMENDED EHCP FROM LA
 18. APPEAL TO SENDIST - REFUSAL TO ASSESS
 19. APPEAL TO SENDIST - REFUSAL TO ISSUE EHCP
 20. APPEAL TO SENDIST - PLACEMENT, SECTION I
 21. APPEAL TO SENDIST - SECTIONS OF EHCP
 22. APPEAL TO SENDIST - DISABILITY DISCRIMINATION

23. TRANSITION - EARLY YEARS
24. TRANSITION BACK TO SCHOOL - COVID
25. TRANSITION - KEY STAGE - 1 (Yr2) 2 (Yr6) 3 (Yr9)
26. TRANSITION POST 16 (Yr11)
27. TRANSITION ADULT SERVICES
28. CHANGING SETTING - NEW TO AREA OR MOVING HOME
29. CHANGING SETTING - MAINSTREAM TO SPECIAL
30. CHANGING SETTING - DISATISFIED WITH PROVISION
31. HOME TO SCHOOL TRANSPORT ISSUES
32. BULLYING
33. FIXED TERM EXCLUSION
34. PERMANENT EXCLUSION
35. UNLAWFUL EXCLUSION
36. MANAGED MOVE
37. SCHOOL REFUSAL/ATTENDANCE
38. SCHOOL TRIP ISSUES
39. TOILETING ISSUES
40. HOME EDUCATION INFORMATION
41. HOME EDUCATION OPTIONS - COVID RELATED
42. HOMEWORK ISSUES
43. EXAM SUPPORT/ ADJUSTMENTS
44. REQUEST TO ATTEND TAF MEETING/S

45. SCHOOL VISITARRANGEMENTS/APPOINTMENTS
46. SUPPORT WITH TRANSPORT TO SCHOOL VISITS
47. OUT OF SCHOOL ACITIVITY ISSUES
48. INFORMATION COMPLAINT PROCEDURES
49. INFORMATION POST 16 PROVISIONS
50. INFORMATION SUPPORT GROUPS
51. INFORMATION ABOUT SHORT BREAKS
52. INFORMATION ABOUT THERAPIES
53. SIGNPOSTING TO ASC RESOURCES
54. SIGNPOSTING TO SEMH RESOURCES
55. SIGNPOSTING TO EARLY HELP/ONE POINT
56. INFORMATION ABOUT INDEPENDENT/PRIVATE ASSESSMENT

Source of Referrals

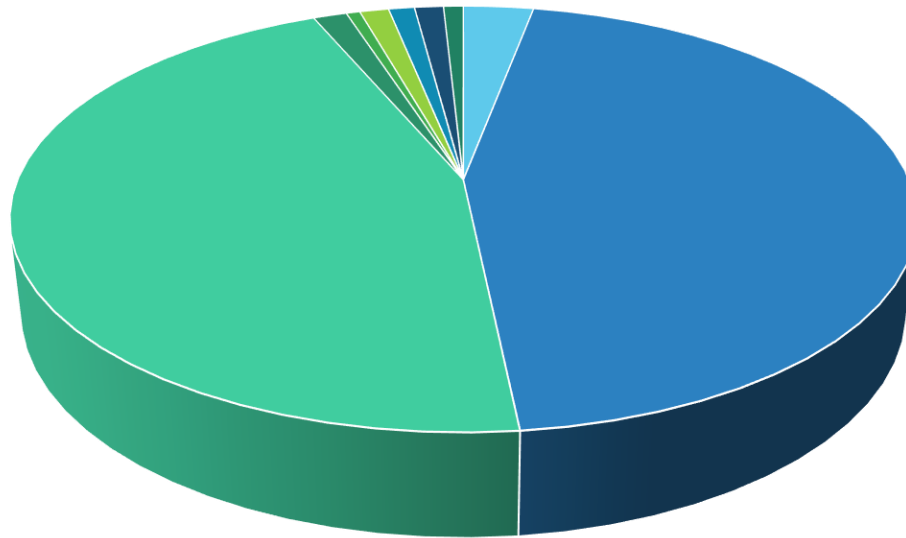
Source of Referral



■ Parent/Carer61 ■ Educational Settings ■ CAMHS ■ Early Help/One Point ■ SEND Casework ■ young person

Source of Settings

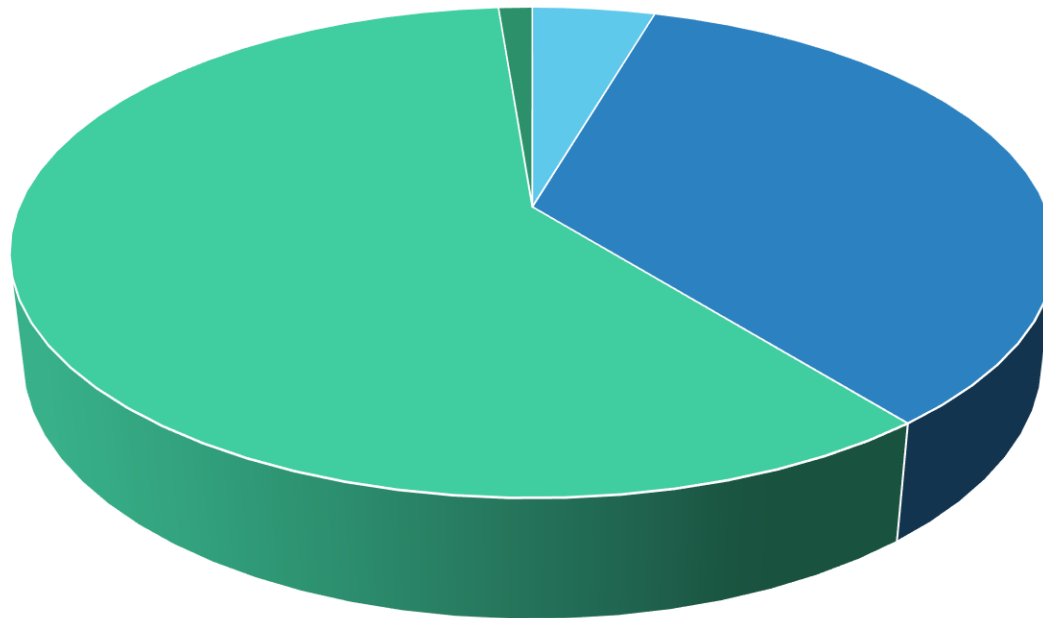
Source of Settings



- Early Years
- Primary
- Secondary
- Alternative KS4
- Enhanced Mainstream
- Post 16
- Home Educated
- Special School
- PRU
- NEET

Primary Area of SEND

Primary Area Of SEND



■ Cognition & Learning ■ SEMH ■ Communication & Interaction ■ Physical & Sensory

Current Trends.....

- ▶ The needs of children and young people are predominantly Autism, sensory processing, Anxiety, SEMH and school refusal
- ▶ Increase in Parental requests for EHCP assessment and Specialist Provision
- ▶ Advice and support regarding appeal process and Tribunal

▶ **New Developments.....watch this space!**

- ▶ Short Breaks Solutions Officer
- ▶ Forthcoming Autism Post

Referrals:

- ▶ We accept self referrals from young people with SEND and from their parents/carers. Other services can support young people and/or their parents to make a referral to us. Other services can also contact Durham SENDIAS for general advice around SEND legislation and processes. In exceptional circumstances, we may accept referrals from 3rd party agencies, where they have permission from the young person or their parent.

Meet the team

Lisa Stringer, SENDIASS Co-Ordinator

Ann Marie Connor – SENDIASS Support Officer

Catherine Winn & Angela Mcginlay – SENDIASS Officers

Contact Us

Durham SEND Information Advice and Support Service

Lee House

Lee Terrace

Easington Village

Peterlee

Co Durham

SR8 3AB

Tel: 0191 5873541 or 03000 267007 (including 24 hour answer machine)

Email: You can contact us by completing our [contact form](#).

Website: www.durhamsendiass.info

Opening hours

Monday to Friday, 9.00am until 5.00pm.